

# Improved Payment Processing Operations

## Challenge

The customer sought to improve the efficiency, reliability, and flexibility of its payment processing operations. They were in need of a system capable of doing Image Cash Letter (ICL), as well as interfacing with their existing Electronic Data Interchange (EDI).

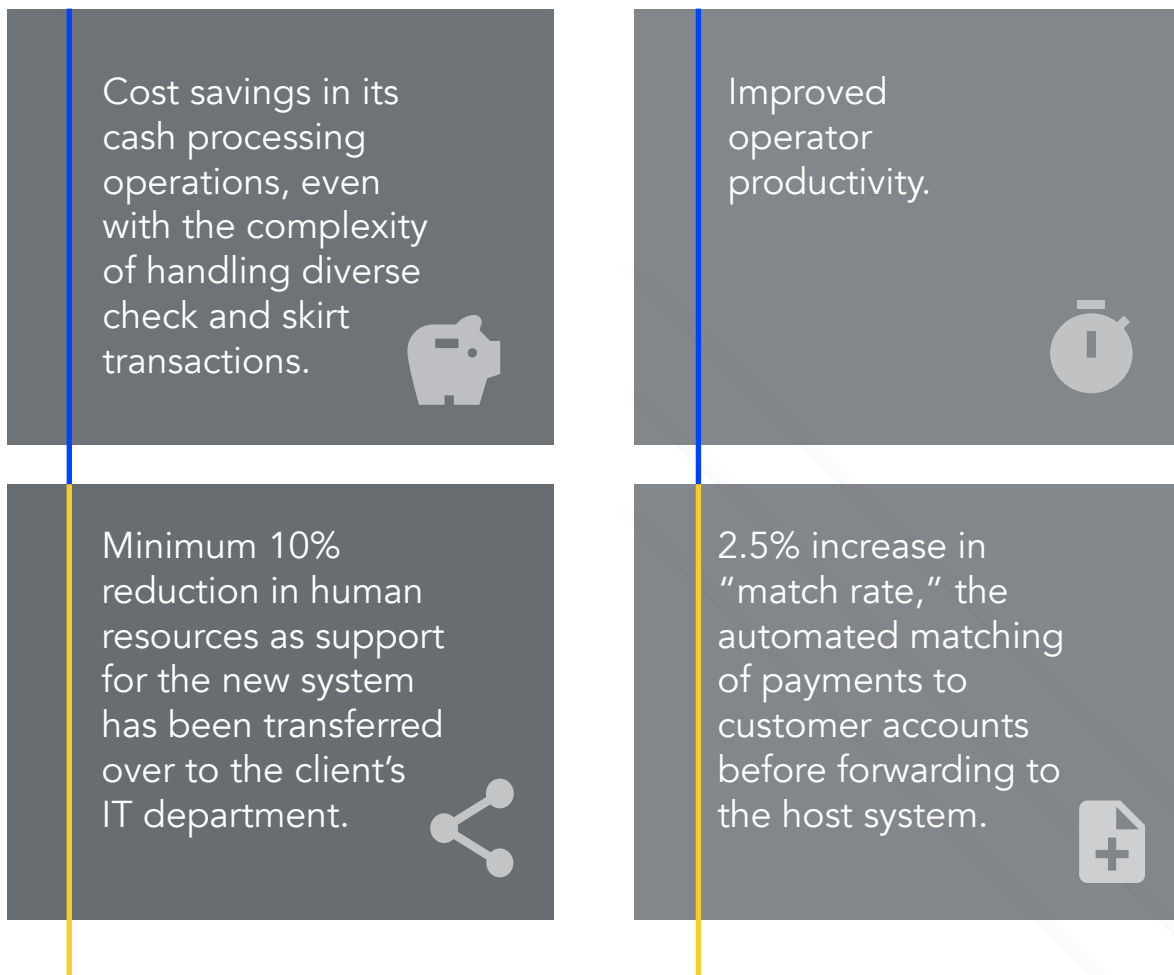
While processing volumes over the six-day week (Monday through Saturday) averaged 15,000 invoices per day, the new system would have to handle peak volumes of up to 50,000 payments and also be capable of absorbing 100% of the processing volume should one of the facilities go down during a disaster. The key challenge was to reduce business risk while also enhancing efficiency.

## XBP Europe offers solution:

XBP Europe implemented a single, integrated system for managing the capture, processing, research, and archival of payments and related documents. The system supports both electronic and paper transactions and was able to single-handedly replace four legacy systems, which reduced cost while meeting the customer's key requirements.

XBP Europe supplied the hardware component of the new payment processing system. Each processing location was outfitted with two IntelliScan® XDS units for high-speed, mixed document scanning. The IntelliScan® XDS is capable of capturing and outputting images at a rate of up to 550 pages per minute at 200 dpi.

## Benefits:



## About

XBP Europe offers innovative solutions for customers to streamline complex bills and payments processes. We help enterprises, SMBs and public sector organisations globally to rethink transactions, digitisation, operations, communications and remote working. Get in touch today.